Heating, Ventilation and Air Conditioning What can I do if I open the ETS App of the split unit gateway SUG/U 1.1 and in the menu there are no manufacturers and remote models visible?

This might be a problem of the proxy server. If you have selected in the settings of the Internet Explorer "Automatically detect settings" the App cannot access the internet. In this case you have to enter manually the proxy server in Internet Explorer.

Unique solution ID: #1497

Author: Carolina Bachenheimer-Schaefer

Last update: 2017-09-20 10:39